

# Removing Waste Capacity

## East Cheshire NHS Trust

### The challenge

East Cheshire NHS Trust was part of the Ambulatory Emergency Care Network (AECN), and one of the trusts looking at AEC pathways.

The aim of their AEC project was to address the issue of wasted capacity through AEC by utilising their Medical Intervention Suite and working with Respiratory colleagues.

### What they did

The team participated in 3 workshops provided by the programme using them to align ideas and inform each other of processes and impacts. The data analysis and casefile review feedback, gave them a firm footing to move forward from a clear baseline. At each workshop there was good representation of acute and community



### What they found/achieved (the outcomes/data)

East Cheshire used the opportunity to do further diagnostics into the drivers they identified in the workshop. To aid this they carried out a perfect week in AEC and were in the process of collating and analysing the data.

Their sustainability assessment, scored 48 showing they were at risk of not succeeding with their plans for AEC. It highlighted that they had improvements to make to their infrastructure, and that the support and engagement from senior leadership needed work to ensure the staff could achieve what was being asked of them, as well as being included in the process and trained appropriately. It also suggested that staff behaviours may hinder the progress they were hoping to make.

**'The analysis feedback and workshops have helped us realise that we need to do more investigation work before making changes**

### Next Steps

The team were to carry out a retrospective review of patients using the GAP score to inform them of the appropriate score to use to stream appropriate patients to AEC.

### For further information, please contact:

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